



Two Factor Authentication for all Textaparent Accounts

Over the last number of months, you were asked to update your Textaparent profile to allow for a two factor authentication. we will be introducing a Two Factor Authentication for all Textaparent Accounts on Monday April 12th 2021

Each profile set up on the account will be asked to verify their mobile number. New user profiles can be added by logging into your TextaParent account using the profile name with (P) after it.

You then go to your admin area which can be accessed by

- ❖ clicking on the name at the top right of your screen
- ❖ Go to manage users and change the details here.

Once verified you will not be asked again unless you use another browser (or you clear all cookies) or you change your mobile number. If you are accessing you Textaparent from a home laptop, etc, you will be asked to verify the mobile number again.

A screenshot of a web form for mobile number verification. At the top, a light blue box contains the text: "Please verify your mobile number by entering it below. A verification code will be sent to you via sms." Below this, another light blue box contains the text: "Once verified you will not be asked again unless you use another browser (or you clear all cookies) or you change your mobile number". Underneath these boxes is the label "Mobile Number" followed by a text input field containing "08xxxxxxxx". Below the input field are two purple buttons: "Send SMS" with a speech bubble icon, and "Skip & Verify later" with a right-pointing arrow icon.